



INFORMATION TECHNOLOGY DEPARTMENT

CITIZEN CREDIT CO-OPERATIVE BANK LTD. invites applications from eligible and experienced vendors for Supply, Installation, Commissioning and Support of 150 New Computer Systems for the Bank.

The **Scope of Work** includes Supply, installation, configuration and operationalization of the PC's. This includes Preloaded/Installation of Windows 11 Professional OEM licensed with configuration of IP Address, configuration of peripheral devices such as printers and scanners, configuration/adding to CCBL domain, Antivirus will be provided by Bank and installed by vendor, installation of Antivirus agent and Browser configuration for applications including Core Banking Software with the support and guidance from CCBL IT team, and installation and configuration of OS patch updates as and when required.

The required software and media shall be obtained from CCBL. Maintenance of the supplied equipment for a period of 5 years onsite comprehensive warranty/support (including hardware and Operating System) with back to back support from the OEM followed by 3 years AMC.

Eligibility Criteria: -

The bidder should be a registered company and having legal existence in India for last 5 years.

The bidder must be OEM or Authorized partner of the OEM for the last three years in the Desktop/Laptop products.

The bidder should have a minimum annual turnover of Rs. 5 crores (not inclusive of turnover of associate companies or associate business) and should have achieved profit after tax on these 3 financial years.

Last Date for Submission: 18th Apr 2026 at 3 PM

Tender Opening Date: 18th Apr 2026 at 4 PM

Interested vendors may download the detailed bid document from www.citizencredit.bank.in